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# Achieving Fast, Smooth and Predictable Delivery of Customer Value with Kanban Analytics

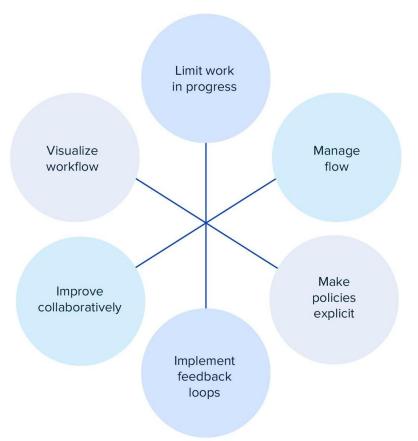
Sonya Siderova www.getnave.com

# How the Kanban Method Facilitates Sustainable Delivery of Customer Value

# THE KANBAN METHOD

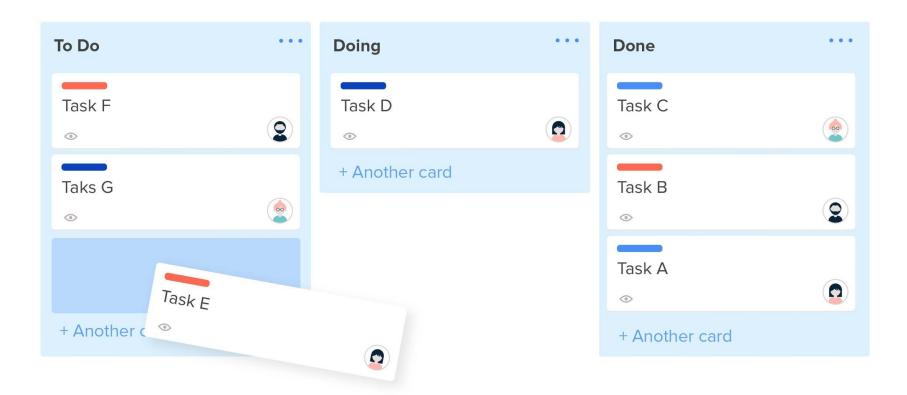
- Relieving Team Overburden
- Improving Delivery Times
- Increasing Flow Efficiency
- Working in a Transparent, Collaborative Manner
- Fostering Effective Communication

#### **The Six Core Kanban Practices**



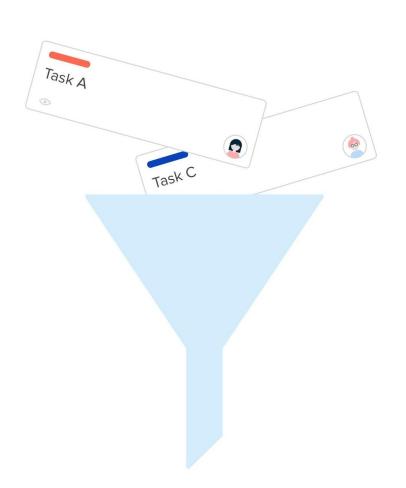


#### Visualize Your Flow of Work

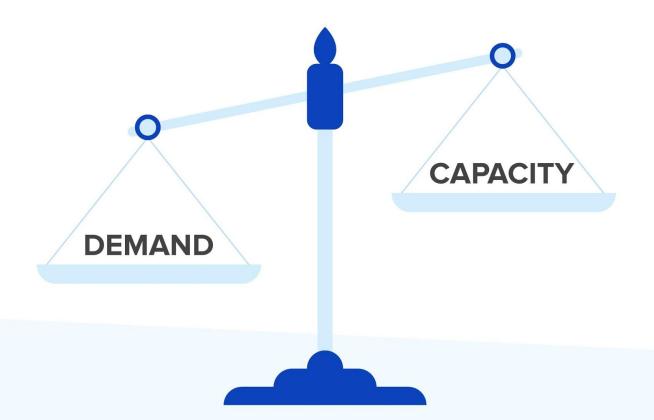


# **Apply WIP Limits**

Implementing WIP limits helps your team complete work faster by staying focused. The point is to get more things done rather than doing more things.



# Manage Your Workflow

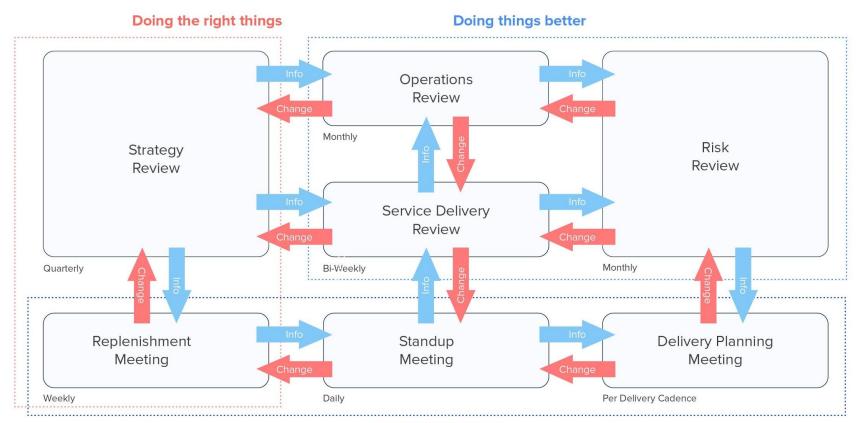


# **Make Policies Explicit**

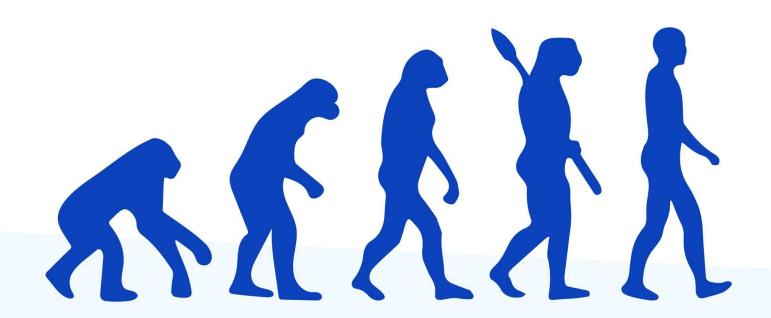
#### Classes of Services

Class	Characteristics	Contribution to flow		
Expedite	Top priority. Task should not be interrupted until it is completed.	max. 1 task		
Fixed Delivery Date	Task has to be delivered at a fixed date.	> 10%		
Standard	Task will be processed by FCFS algorithm.	> 60%		
Intangible	Maintenance task with low priority.	> 30%		

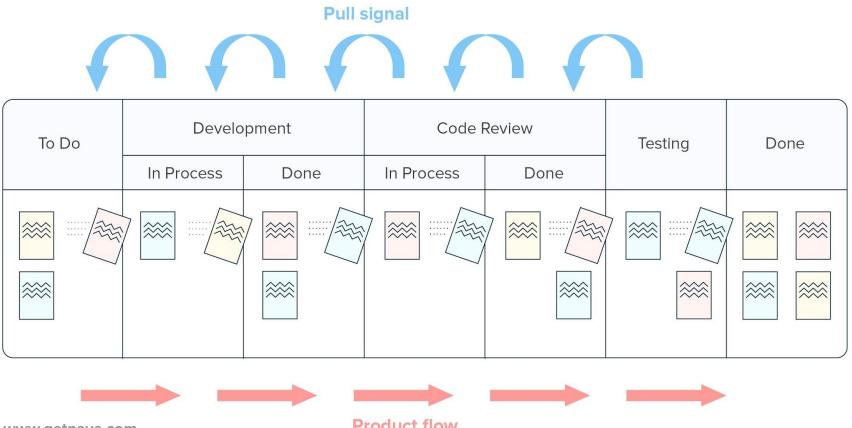
#### **Implement Feedback Loops**



# **Improve Collaboratively**



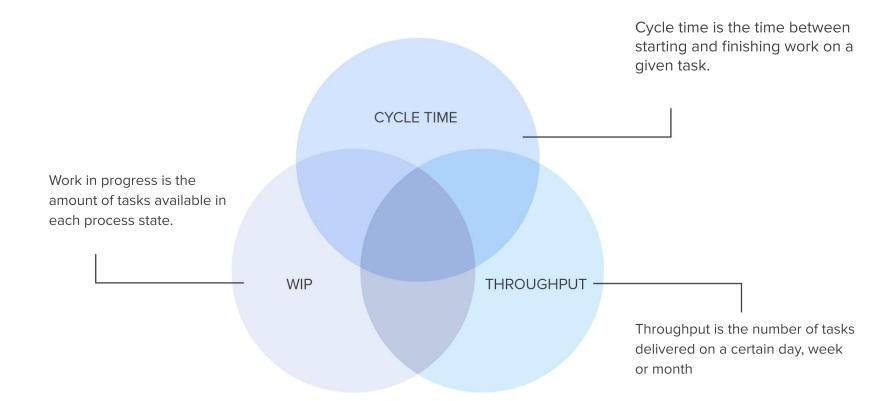
### Kanban Pull Systems



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**Product flow** 

#### **Basic Flow Metrics**

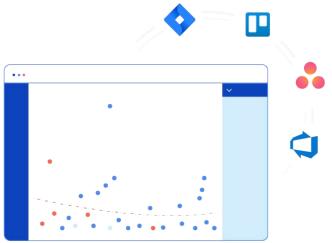


#### **Kanban Analytics By Nave**



Nave helps teams optimize
workflow efficiency to achieve fast,
stable and predictable delivery of
customer value.

# We Partner With the Most Popular Management Platforms on the Market



- ♦ Jira
- **♦** Trello
- **♦** Asana
- Azure DevOps
- **♦** Manual Data Upload

## We Reveal the Actionable Insights From Your Kanban Board Data



#### **Advanced Kanban Charts**

We have enhanced the industry-standard analytical charts to help you improve your performance.



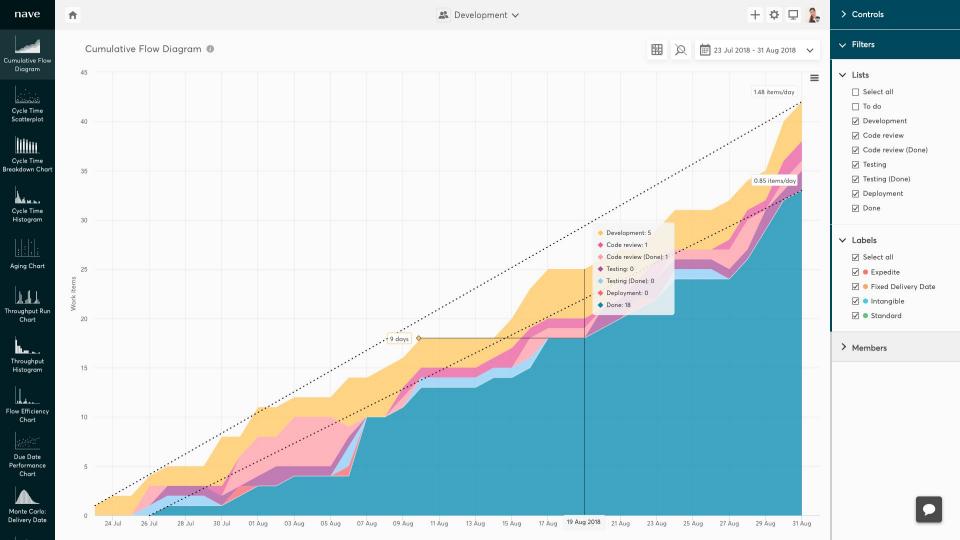
#### **Complete Historical Data**

We sync all data from the date of board creation so you can analyze your past performance from the very beginning.



#### **Real-Time Synchronization**

Data is synced automatically so any changes in your Kanban board are instantly reflected in your graphs.



# The Difference Between an Estimate and a Forecast

#### **Estimate**

- Is a prediction based on a gut feeling
- Is a prediction conveyed as a single value
- Is a prediction which does not communicate any probability of its occurrence

#### **Forecast**

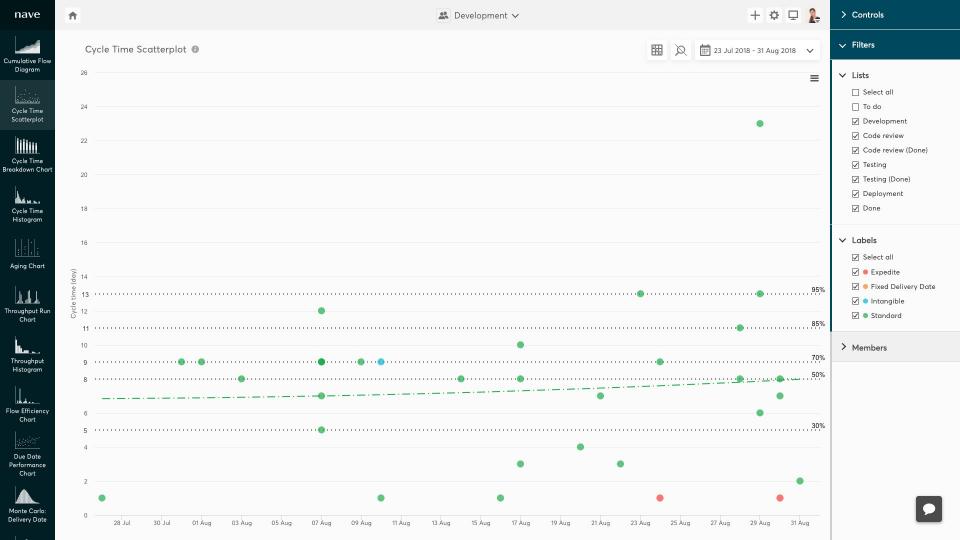
- Is a prediction based on historical performance data
- Contains a range of possible outcomes
- Communicates the probabilities of those outcomes as a part of the prediction

#### **Just In Time Commitment**

#### **Commitment point**

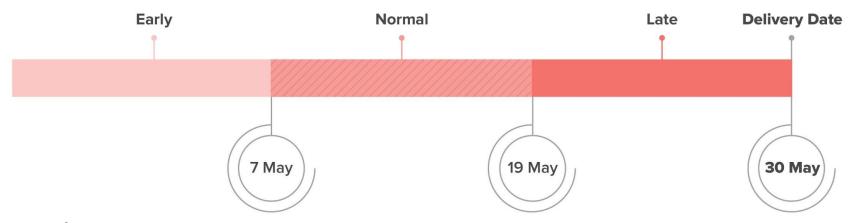


Development To Do			Code I	Review	Testing	Done	
	In Process	Done	In Process	Done			
	7	7	7	7 🔯	7 🔯 🚟	7 🔯 🔯	

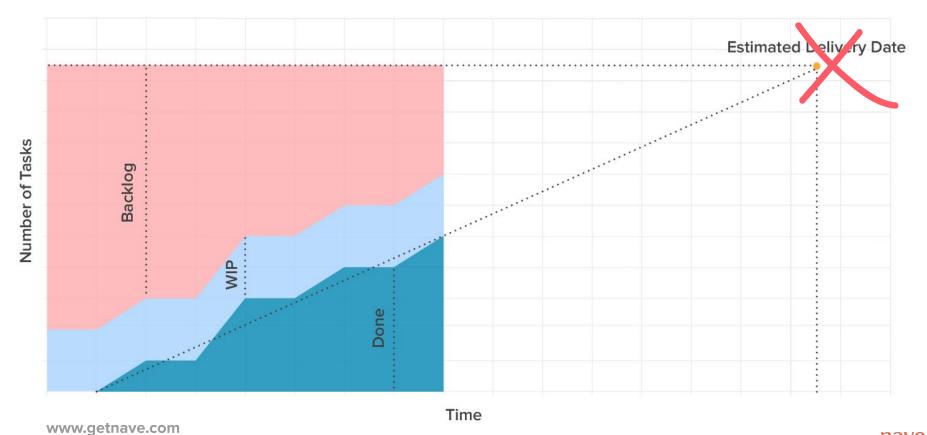


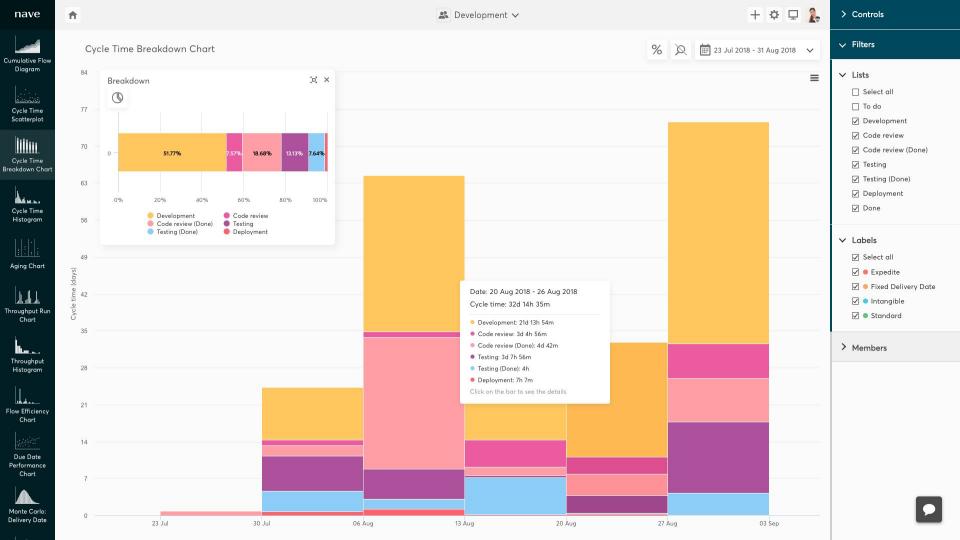
#### **Start Your Work on Time**

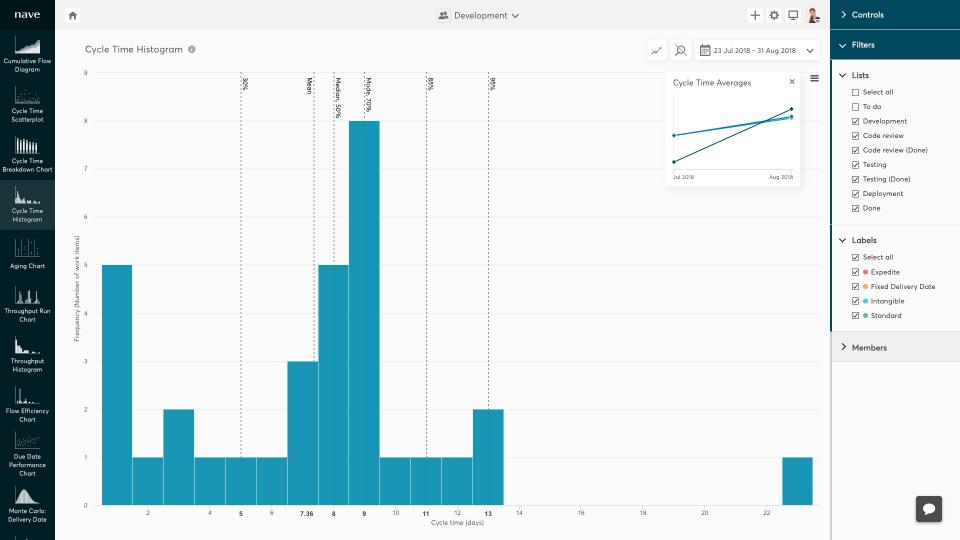
Probability Forecast for Standard CoS						
Certainty 50%		85%	95%	99%		
Cycle time	8 days	11 days	13 days	23 days		

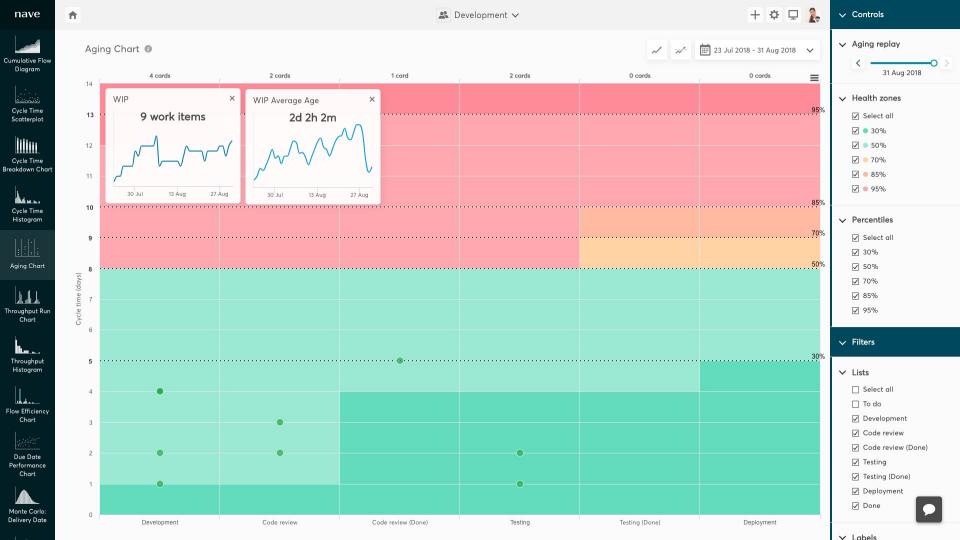


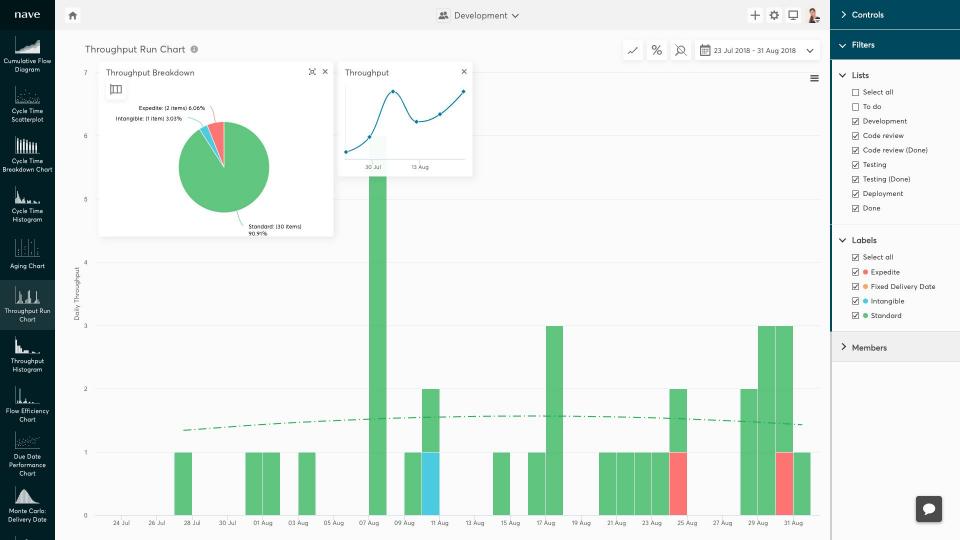
# Making Predictions with the Cumulative Flow Diagram

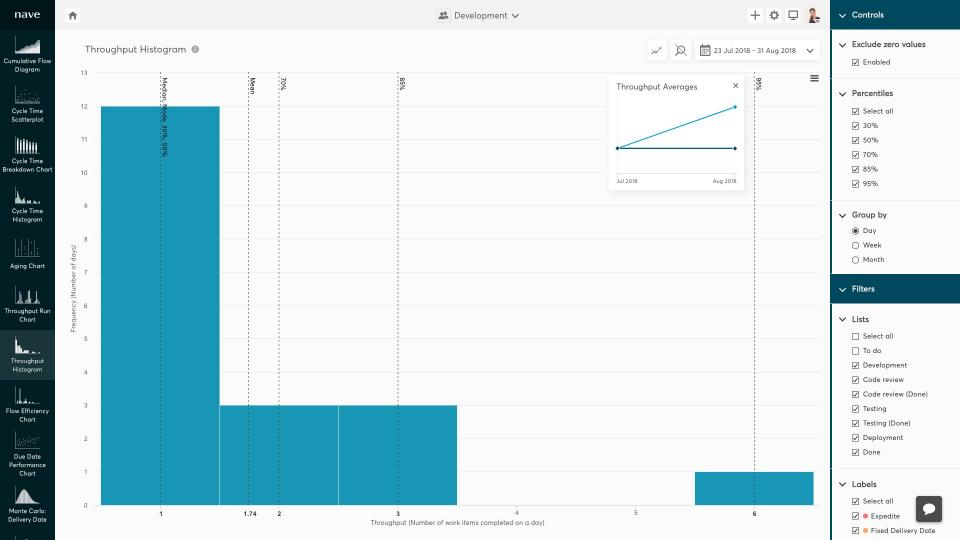






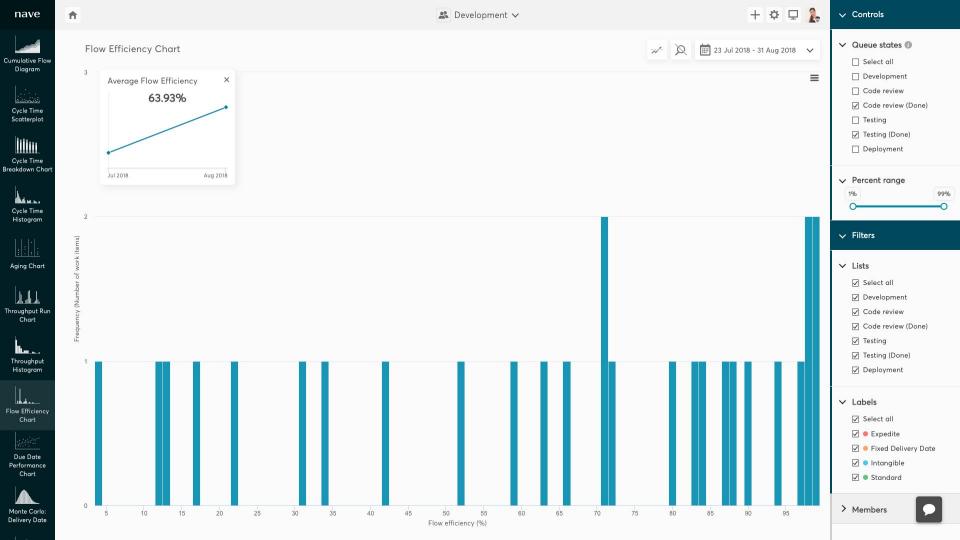


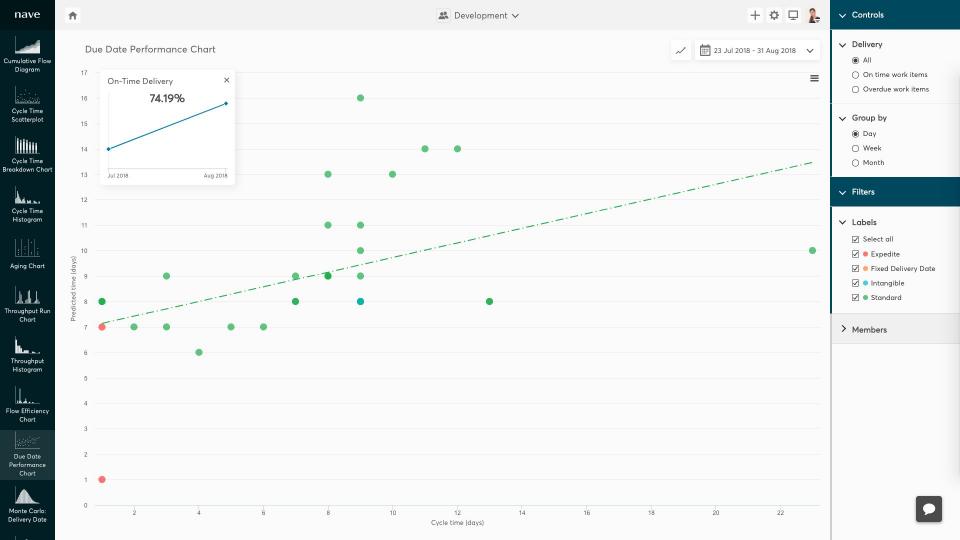


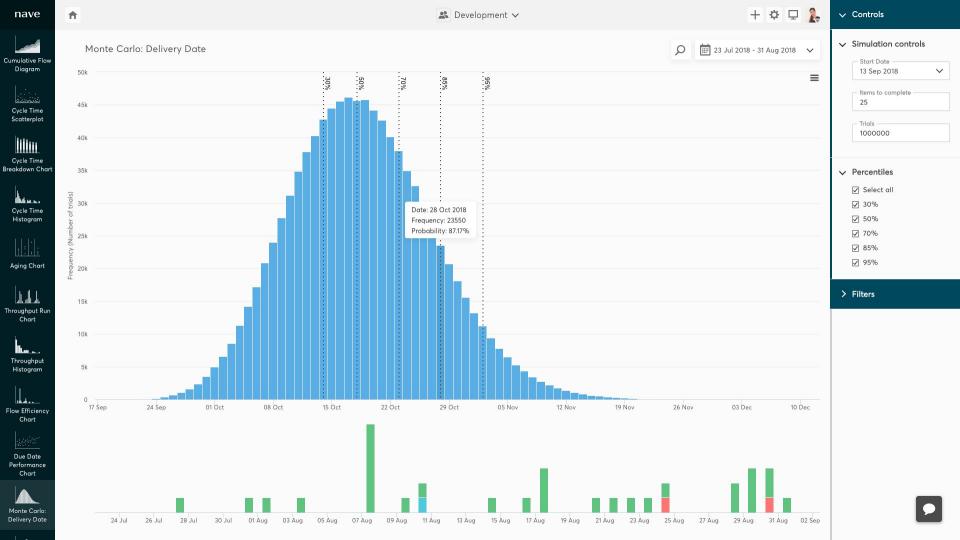


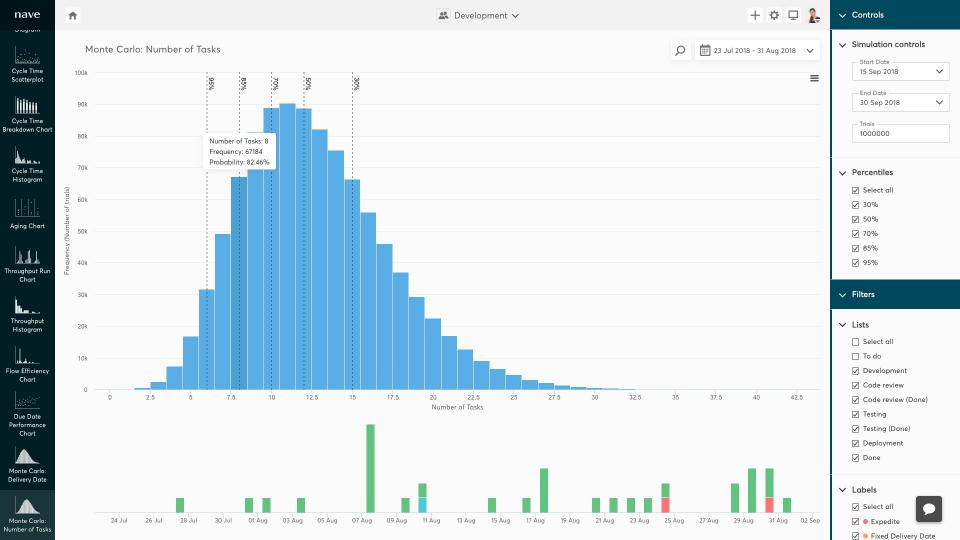
# **Flow Efficiency**

To Do	Development (3)		Code Review (3)		Testing (2)		Deployment (2)		Done
	IP	Done	IP	Done	IP	Done	IP	Done	
	Active time	Waiting	Active time	Waiting	Active time	Waiting	Active time	Waiting	
Total time									









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Q&A

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