



GDPR

How to in Jira and Confluence

Speaker



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Communardo – Company Overview



Founded in 2001 in Dresden / Germany



Specialized software and services vendor for enterprise communication and collaboration



Full service provider: strategy, solution design, development, roll-out, application management, hosting, licensing, support



> 100 employees



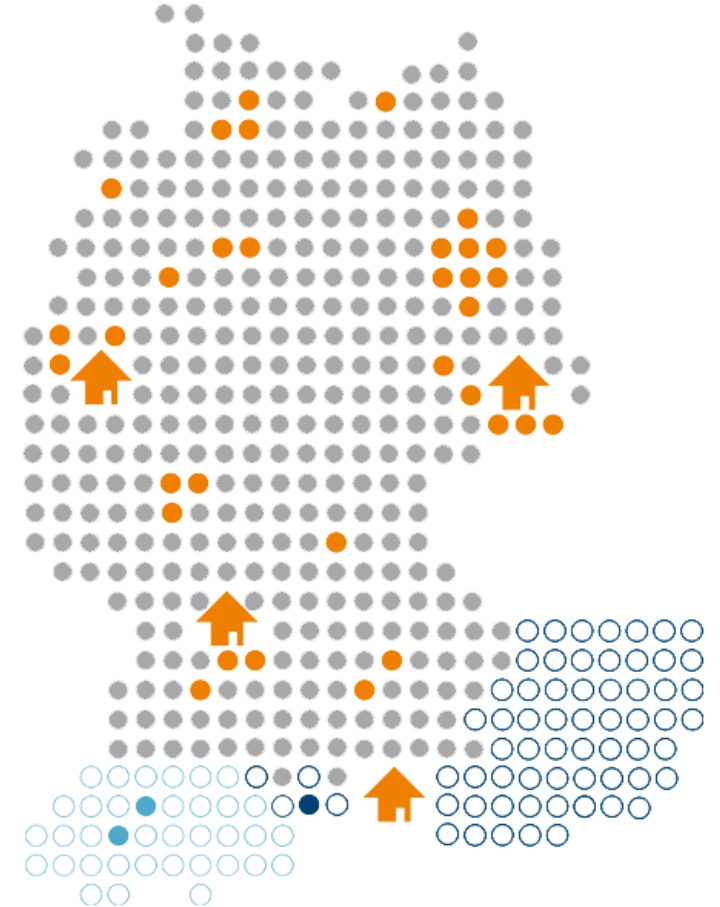
ISO 9001:2015 certified quality management, ISO 27001 certified information security management

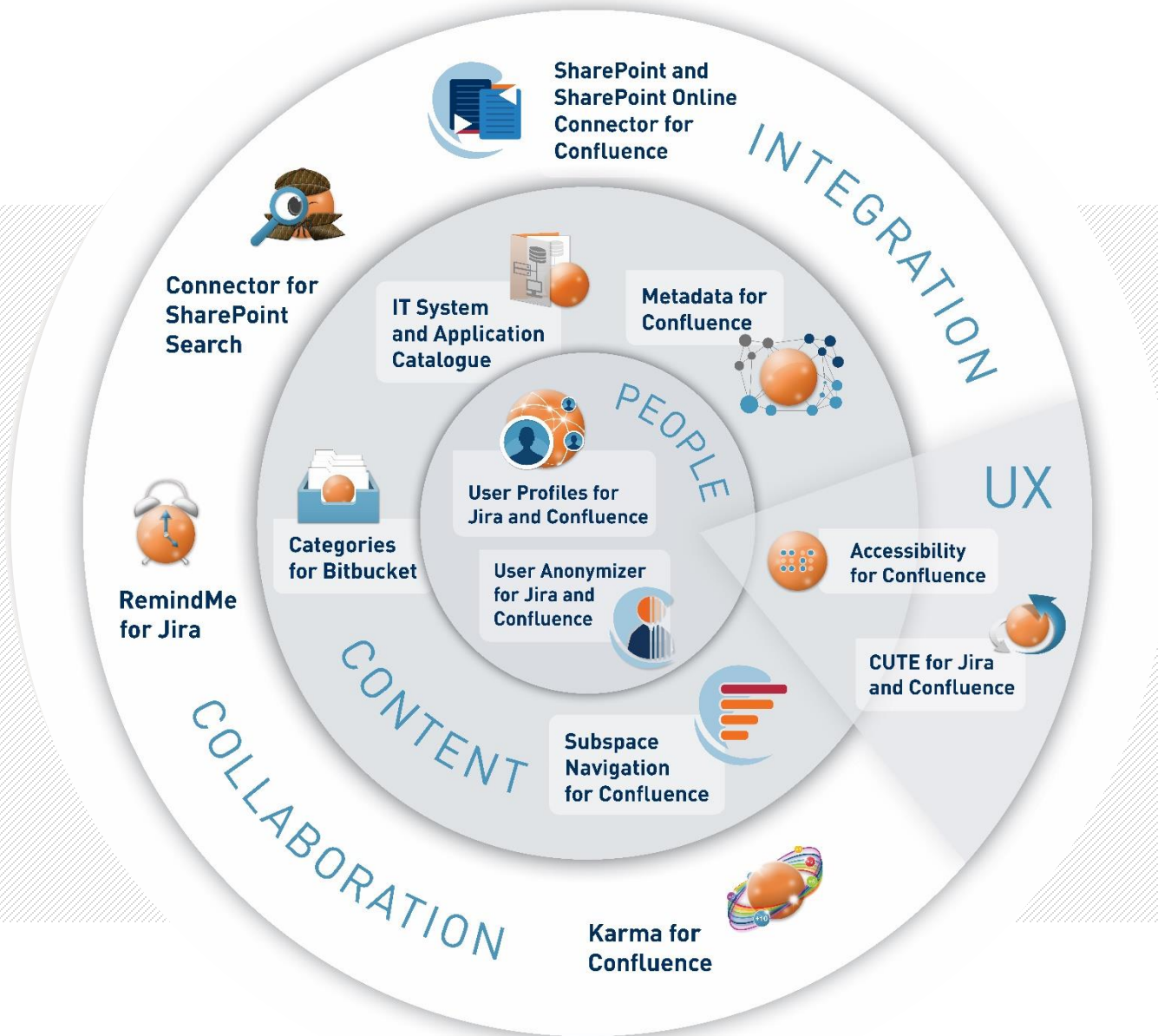


Social Business Leader since 2014 (ISG Group)



Certified and premium partner of multiple leading software vendors





Communardo builds products for **smarter enterprise collaboration** – we strive to make collaboration effective, fast and fun.

So far more than **2,100 clients** in **85 countries** rely on our experience for their daily business.

1 Aspects to GDPR / DSGVO

2 GDPR Apps im
Marketeplace

3 User
Anonymizer



Please note

- Communardo is not a law firm
- We do not offer legal advise
- We will show you aspects & our realization of one GDPR demand



What is **GDPR** ?

GDPR: EU General Data Protection Regulation

- www.eugdpr.org
- Enforcement date: **25 May 2018**
- Will replace the outdated Data Protection Directive (1995)
- Protects fundamental rights and freedoms of natural persons and in particular their right to the protection of personal data.
- Datenschutz-Grundverordnung (DSGVO): German translation
- Severe punishments up to 20 billion €



What is “Personal Data”?

- “Personal data” is defined in the GDPR as any information relating to an person who can be identified, directly or indirectly, in particular by reference to an identifier such as ...
 - a name,
 - an identification number,
 - location data,
 - online identifier or
 - to one or more factors specific to the physical, physiological, genetic, mental, economic, cultural or social identity



Where does GDPR apply?

- Companies and organizations



in EU area



which are
offering services
in the EU



which are
profiling customers
in the EU

Main topics

Information and
access to
personal data

right of
information

Rectification and
erasure
right to rectification

right to erasure
(right to be
forgotten)

Restriction of
Processing

Processing need
an explicit and
defined purpose

Right to data
portability

Automated
individual
decision-making,
including
profiling

6 PERSONAL DATA PROCESSING PRINCIPLES GDPR

The controller is responsible for and must be able to demonstrate compliance with the six principles relating to processing of personal data.








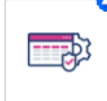



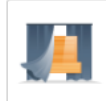


Six principles relating to processing of personal data under GDPR explained

Search: GDPR in the Atlassian Marketplace

Jira apps

12 results filtered by "gdpr" × Jira ×

 <p>GDPR for Service Desk Adding imprint and data privacy rules in footer and on sign up Utilities 16 installs</p>	 <p>User Anonymizer for Jira (GDPR) Anonymize user data across Jira to comply with the GDPR's "Right to be Forgotten" with ease Admin tools, Utilities 12 installs</p>	 <p>Actonic GDPR Tools for Jira Made in Germany - Collection of tools which helps you to comply with EU GDPR Admin tools 10 installs</p>	 <p>Secure Fields for Jira Fine-grain security for custom fields. Restrict view or edit permissions on a per-field basis. GDPR act is supported Custom fields, Project management ★★★★★ 9 reviews 294 installs</p>	 <p>Cookies & Privacy Notice for Jira Show a popup to your users when they log in. Stay on top of GDPR, privacy laws and compliance by getting active consent from Admin tools, Utilities 5 installs</p>	 <p>PII Protector for Jira Complete solution for PII protection inside Jira Admin tools ★★★★★ 3 reviews 64 installs</p>
 <p>GDPR Compliance Assistant for Jira Helping you stay compliant with your user privacy obligations Admin tools, Reports, Utilities 3 installs</p>	 <p>GDPR Compliance for Jira Become GDPR/ITIL compliant in convenient way Admin tools, Utilities NEW</p>	 <p>GDPR User Pseudonymisation for Jira User data pseudonymisation for your Jira. Ability to Pseudonymise user data in whole Jira due to GDPR / PII regulation Admin tools 6 installs</p>	 <p>Issue History Item Remover Be able to remove individual history items of an issue as administrator Admin tools, Utilities 5 installs</p>	 <p>Unused Avatar Remover Continuously remove unused users' avatar images physically from disk Admin tools, Utilities 3 installs</p>	 <p>Personal Activity Stream Hide As Administrator, disable your user's activity stream to protect their data and flow of work Admin tools, Utilities 1 install</p>

Main topics – Jira Apps

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Actonic GDPR Tools for Jira

Collection of tools which helps to comply with EU **GDPR**

Admin tools

6 installs

Announcement

Name	Status	Type	Created	Updated	Actions
Sample announcing	DISABLED	required	0 / 0		Edit Delete Clear
Service Level Agreement	ENABLED	required	1 / 0		Edit Delete Clear

Sample title

This privacy policy serves as an example for implementing the information obligations according to the DSGVO. Please consult with a lawyer or your data protection officer which information your company is processing.

Declaration on information obligation (Privacy policy)

The protection of your personal data is very important to us. Therefore we process your data exclusively on the basis of the legal regulations (EU-DSGVO). In this privacy policy we inform you about the most important aspects of data processing within JIRA.

If you create an issue with personal data via the form or by e-mail, your data will be stored for 6 months to process the request and in case of following questions. We will not share this information without your consent. You are not allowed to create issues with personal data in a project related system.

data storage

In addition, for the purpose of contract execution, the following data also stored with us: [please complete data]. The data provided by you are required to fulfill the contract or to carry out pre-contractual measures. Without this data we can not conclude the contract with you. After

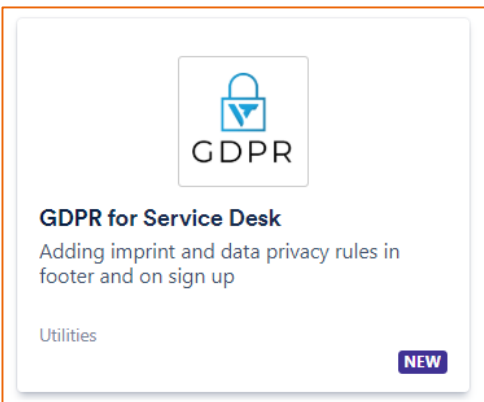
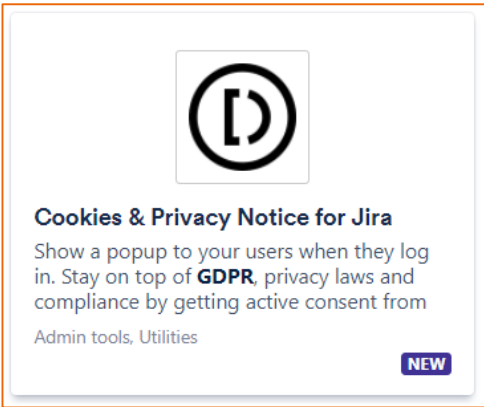
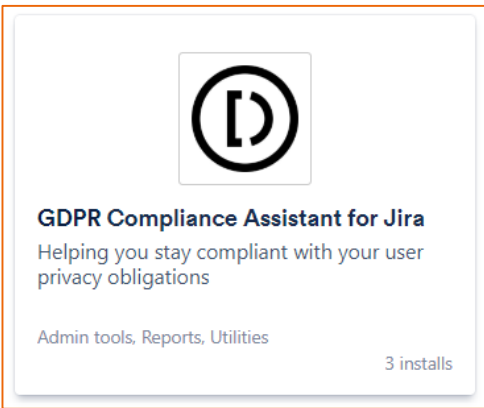
Accept

Permission Monitoring

Date	Author	User or Group	Event type	Details
May 31 2018, 2:29:18 PM	admin nistrator	Claudia Lutter	User created	Active / Inactive changed to Active; Email changed to claudia.lutter@communardo.de; Full name changed to Claudia Lutter; Username changed to cliu.
May 31 2018, 2:29:19 PM	admin nistrator	Claudia Lutter	User added to group	Group name 'jira-software-users'
May 31 2018, 2:41:24 PM	admin nistrator	Claudia Lutter	Project roles changed	Project 'Testing1'. Claudia Lutter added to Administrators;

Access Statistics

Date	Project	Issue	User	IP Address	Type
April 23 2018, 5:47:44 PM	Test Project	TP-1	admin	localhost	browser
April 23 2018, 5:47:43 PM	Test Project	TP-1	admin	localhost	rest
April 23 2018, 5:47:18 PM	Sandbox	SAN-1	admin	localhost	browser
April 23 2018, 5:47:17 PM	Sandbox	SAN-1	admin	localhost	rest



- Search by name, username, email address and any alias
- store the contact details of your data protection officers, it also allows you to associate each officer with a Jira user being able to grant them access to this page.
- Audit Trail Report shows you who has accessed the portal
- Show a popup to your users when they log in. Stay on top of GDPR, privacy laws and compliance by getting active consent from users
- Adding imprint and data privacy rules in footer and on sign up.

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Issue History Item Remover

Be able to remove individual history items of an issue as administrator

Admin tools, Utilities

5 installs

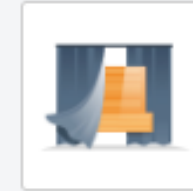


Unused Avatar Remover

Continuously remove unused users' avatar images physically from disk

Admin tools, Utilities

3 installs



Personal Activity Stream Hide

As Administrator, disable your user's activity stream to protect their data and flow of work

Admin tools, Utilities

1 install

- Remove history from Jira items

The screenshot shows the Jira interface for issue 'TEST / TEST-2'. The 'Activity' tab is selected, displaying a list of recent actions:

- admin created issue - 1 hour ago
- admin made changes - 3 minutes ago (Field: test)
- admin made changes - 3 minutes ago (Labels: test, gtor|test)



User Anonymizer for Jira (GDPR)

Anonymize user data across Jira to comply with the **GDPR's** "Right to be Forgotten" with ease

Admin tools, Utilities

12 installs

Demo Jira App

Typical Use Cases

- Employee leaves company → Anonymize all his content
- Old Content → Anonymize user references in content/projects older than X years. Other projects are *not* affected.
- Single Project → Anonymize user references in 1 project
- Scheduled execution
- Select content e.g. project or space and anonymize all user references





User Anonymizer for Confluence (GDPR)

Easily comply with **GDPR**'s "Right to be Forgotten" with this powerful user

Admin tools, Utilities

NEW

Demo Confluence App

Customers, that trust in Communardo Products

